

**MEDICAL WEB LLC
NOTICE OF PRIVACY PRACTICES**

Effective Date: April 1, 2008

THIS NOTICE DESCRIBES HOW HEALTH CARE INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED BY MEDICAL WEB AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

PERMITTED USES AND DISCLOSURES

We, Medical Web, are required by law to maintain the privacy of your protected health information. Protected health information is information that could allow someone to identify you as the subject of the health information. We will not use or disclose your health information without your written authorization, except as explained in this Notice or as required by law. Certain laws may require that we disclose your health information without your written authorization and we are obligated to follow those laws. "Your information" means your protected health information. The term "disclose" means use and disclose.

HOW WE MAY DISCLOSE YOUR HEALTH CARE INFORMATION

Treatment: We may disclose your information for the purpose of your medical treatment such as to provide and coordinate the delivery of prescription drug products and services. Your pharmacist will obtain information necessary to safely you're your prescription. Also, Medical Web may communicate with your health care providers about your prescription drugs.

Payment: Your information may be used to bill or receive payment for your prescriptions. This may include communication with credit card companies.

Health Care Operations: We may disclose your information to support administrative and business activities necessary to operate Medical Web and to help pharmacies provide your prescriptions. For example, we may use your information when we perform quality and financial audits of prescription claims.

Individuals Involved in Your Care or Payment for Care: We may disclose your information to your family, friends or other persons identified by you when they are involved in your care or payment for your care. We may also disclose your information to notify or assist in notifying a family member or another person responsible for your care, of your location, general condition, or death.

If you are available, we will give you an opportunity to object to these disclosures, and we will not make the disclosures if you object. If you are not available, we will determine whether a disclosure to family or friends is in your best interest. We will only disclose health information directly related to a person's involvement in your care or payment. When permitted by law, we may coordinate our uses and disclosures of your information with public or authorized private entities in disaster relief efforts.

Prescription Reminders: We may use your information to remind you prescriptions are ready to be filled. We may leave a reminder on your answering machine or voicemail unless you tell us not to.

Treatment Alternatives and Health-Related Benefits and Services: We may disclose your information to tell you about new treatment alternatives or other health-related services that may be of interest to you.

Research: We may disclose your information for research purposes for projects approved by an Institutional Review Board or Privacy Board. We may disclose your information to people preparing for a research project; for example, to help them find patients with specific health needs, so long as the health information they review does not leave our control.

As Required by Law: We will disclose your information as required by law.

Public Health Activities: We may disclose your information to public health officials charged with preventing or controlling disease, injury, or disability.

Food and Drug Administration or Drug Manufacturers: We may disclose your information to the FDA relative to adverse drug, supplement, food, or product events or defects, or post-marketing surveillance information to enable product recalls, repairs, or replacement.

To a Government Authority: We can disclose your information if you are the victim of abuse, neglect, or domestic violence under certain circumstances.

To Avert a Serious Threat to Health or Safety: We may disclose your information as necessary to prevent a serious threat to your health and safety or the health and safety of anyone else.

Workers' Compensation: We may release your information for workers' compensation or programs that provide benefits for work-related injuries or illness.

Health Oversight Activities: We may disclose health information to a government health oversight agency for activities authorized by law such as audits, investigations, inspections, and licensure. **This includes the ability of the Utah Division of Occupational and Professional Licensing to audit Medical Web's records to ensure compliance with applicable laws and regulations for Utah residents only.** We can make these disclosures when necessary for the government to monitor the health care system, government programs, licensing, and civil rights compliance.

Judicial and Administrative Proceedings: We may disclose your information in response to a court or administrative order or in response to a subpoena, discovery request during litigation, or lawful process.

Law Enforcement: We may release health information if asked by a law enforcement official: (i) in response to a court order, subpoena, warrant, summons or similar process; (ii) to identify or locate a suspect, fugitive, witness, or missing person; (iii) about the victim of a crime under certain circumstances; (iv) about a death we believe may be the result of criminal conduct; (v) about criminal conduct on our premises; and (vi) to report a crime in an emergency.

National Security and Intelligence Activities: We may release your information to federal officials for intelligence, counterintelligence and other authorized national security activities.

Protective Services for the President and Others: We may disclose your information to authorized federal officials so they may provide

protection to the President, other persons, foreign heads of state, or to conduct special investigations.

Coroner and Medical Examiners: We may disclose your information to a coroner or medical examiner for discovering the cause of death or other legal duties.

Organ Donations: We may disclose health information to facilitate organ donation.

Inmates: If you are an inmate, we may release your information to the correctional institution or the custodial law enforcement official for: (i) the institution to provide you with health care; (ii) protecting your health and safety or that of others; or (iii) the institution's safety and security.

OTHER USES AND DISCLOSURES REQUIRE YOUR AUTHORIZATION

Other uses and disclosures of your information not covered in the previous sections of this Notice will only be made with your written authorization. If you permit us to disclose your information, you may revoke the authorization any time in writing. After you revoke your authorization, we will not disclose the information under the terms of the authorization. We cannot retrieve information disclosed with your permission.

YOUR RIGHTS

You have the following rights regarding your information:

Restrictions: You have the right to request a restriction on your information we disclose for treatment, payment, or healthcare operations. Your request must be in writing to Medical Web's Privacy Officer. We are not required to agree to your request. If we do agree, we will notify you in writing and comply with your request unless the information is needed to provide you emergency treatment or is required by law.

Alternative Communications: You have the right to request that we communicate with you about medical or billing information in a certain way (phone, fax, mail, etc.) or at a specific location (home, office, etc.). You must specify, in writing, how or where to contact you, and give it to Medical Web's Privacy Officer at the address below. We may ask for clarification if the request is based on a danger to you. We will accommodate your request if it is reasonable.

Inspect and Copy: You have the right to inspect and obtain a copy of your information. Usually, this includes prescription and billing records. To inspect and obtain a copy of your records you must submit your request in writing to Medical Web's Privacy Officer. We may charge a fee for the cost of copying and/or mailing the records. We may deny your request to inspect or copy your records in certain, limited circumstances and you may obtain a review of the denial in some cases.

Amend (Change) Your Records: If you believe health information we have about you is incorrect or incomplete, you may ask us to change the information. You have the right to request a change as long as we keep the information. To request a change, you must submit the request in writing to Medical Web's Privacy Officer for review. You must state specifically the basis for your request. We may deny your request if certain criteria are not met. We may deny your request if you ask us to amend information that is: (i) not created by us, unless the person or entity that created the it is no longer available to make the change; (ii) not part of the information Medical Web keeps; (iii) not part of the information that you would be permitted to inspect and copy; or (iv) is accurate and complete.

Disclosures: You have the right to request, in certain situations, a list of disclosures of your information for purposes other than treatment, payment and health care operations. You must submit your written request to Medical Web's Privacy Officer for review. You may be charged the cost of providing the list. Once notified of the cost, you may withdraw or modify your request before costs are incurred.

Paper Copy of This Notice: Even if you have agreed to receive this Notice electronically, you are entitled to a paper copy of this Notice any time upon request. To obtain a paper copy, you may call or write to Medical Web's Privacy Officer or visit our website at www.MedicalWeb.com.

COMPLAINTS

If you believe that your privacy rights have been violated, you may call **Medical Web's Privacy Officer** at the phone number below or file a written complaint with **Medical Web's Privacy Officer**. You may also send your complaint to the Secretary of the U.S. Department of Health and Human

Services at the Office of Civil Rights. You will not be penalized for filing a complaint.

CHANGES TO THIS NOTICE

We reserve the right to change this Notice and to make the revised Notice effective for health information we already have about you as well as information we will receive. We will inform you of a change in this Notice by posting the changes on our website.

PRIVACY OFFICER INFORMATION

If you have any questions or would like additional information about Medical Web's privacy practices, you may contact:

Medical Web's Privacy Officer
Tania Malik
Medical Web, Inc.
1318 Dale St. Suite 100
Raleigh, NC 27605